



# They count on you in an emergency

Count on the MyCall<sup>®</sup> system.

Accurate, real-time emergency response

# Location is everything

In an emergency, seconds can mean the difference between life and death. You need to know where the person is *now*, not where he or she was two minutes ago. The MyCall system shows the precise location of individuals in real time—you know exactly who to look for, and exactly where to look. It can even track their movements after they've called for help, so that assistance can be directed to the right location.

Here's how the system works. Each individual requiring protection carries a small radio frequency tag. Rooms and hallways contain location markers. As the person moves about your facility, his or her location is automatically transmitted to a central controller, via a network of readers installed out of view above the ceiling.

In an emergency, the individual simply presses the Panic button on the top of the tag. The system immediately generates an alarm giving all the information you need to respond: the individual, the time and the exact location.

## The advantages of the MyCall system

### Exact location information

The MyCall system provides extremely precise location information—not just in rooms, but in common areas too. The location of each individual is updated automatically in real time, so that you always have the most current information when an alarm occurs.

### Multiple alarm notification options

The MyCall software gives users the essential information they need to respond to an emergency. The system can also alert responders via strobes, sounders, pagers or wireless devices.

### Supervised system

The MyCall system continually monitors each tag and receiver to ensure message integrity. You are immediately notified of a low battery condition in the tag, or any problem with a receiver.

### Scalable infrastructure

Unlike other products, the MyCall system uses wireless devices to provide location information. This enables great flexibility in setting location resolution, and keeps installation costs low.

### Non-intrusive installation

The MyCall system's location markers install in minutes with minimal disruption, and receivers are placed above drop ceilings and cover a large area. The result is quick installation that will have minimal impact on your operations.

## Easy to use

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To call for help, all an individual has to do is press the button on the front of the tag. The MyCall system does the rest, generating an alarm at all PCs in the system.

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The familiar and intuitive user interface makes the system simple for responders as well. The alarm window shows the person's name and exact location and the time of the alarm. And if the person moves thereafter, his or her location will be updated automatically on maps of your facility.

The MyCall system can also be interfaced with a variety of other devices to provide remote notification of an alarm—everything from strobe lights to wireless devices that provide complete alarm information.

## Easy implementation

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The MyCall system is supremely adaptable to your particular needs. It can cover just one department or your entire facility.

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Installation is quick and uncomplicated even in retrofit situations, thanks to wireless location markers and receivers that cover a large area. The degree of location resolution is also entirely up to you. You can have room-level coverage in high-risk areas, while opting for less coverage in other parts of your facility.

The system supports additional client PCs, so that staff throughout your facility can monitor alarms. And you are never locked in: the modular design of the system means that you can expand the coverage at any time.



## Proven technology

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When lives are on the line, you need to know that your system will work each and every time. The MyCall system has proven its reliability and ruggedness in the field.

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Xmark is the leader in radio frequency ID products to protect and locate individuals in healthcare environments. Our market-leading infant protection systems have been chosen by more than 1300 hospitals worldwide.

The MyCall system is built using the same reliable radio frequency technology, and is at work today protecting staff in mental health and emergency departments.

Healthcare security is all we do, and we have built our reputation on providing hospitals with reliable safety systems built with the realities of clinical use in mind.

*The MyCall system gives us a sense of security, knowing that we can get quick assistance when patients are at risk of harming themselves or others. It's a safety feature that I feel better knowing that we have. My priority is keeping patients, staff and visitors safe. The MyCall system is a tool that helps us to do that.*

**Becky Lopez – Director of Behavioral Medicine  
Borgess Medical Center  
Kalamazoo, Michigan**



## About Xmark

For over 25 years, Xmark Corporation has provided Radio Frequency Identification (RFID) solutions to locate and protect people and medical equipment in healthcare environments. Its market-leading infant and pediatric protection, wander prevention, staff safety, and asset tracking applications are trusted by over 5,000 healthcare institutions worldwide.

Xmark systems are installed and serviced through an international network of authorized dealers, and backed by the industry's most comprehensive customer support program. All aspects of Xmark's business are certified to the ISO 9001 quality standard.

### For further information on the MyCall system:

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Xmark is ready to help you find the right solution for your wander prevention needs. Contact us for your no obligation consultation.